

Connect 3.0

IT Updates - Connect 3.0

What's Changing

- New standard Wi-Fi across campus
- Replacement of all wireless access points (WAPs)
- Applies to residences and common areas

Why It's Better for Residents

- Stronger connectivity
- Individual unit security
- Easy device setup (QR code option)

How the Work Happens (High Level)

- Building by Building
- WAP Replacement
- Device Connectivity Assistance

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What Residents Will Experience

- Access Point Replacement (5-10 minutes)
- Device Assistance
- Support Available Before, During, and After

Important Things to Know

- No Scheduled Appointments
- Follow Up If Resident Isn't Home
- Existing Access Points will be replaced

Schedule

- Early Adopters - Week of May 11
- Independent Living - May 26 - July 2
- Continuing Care - July 6 - July 11

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Where Residents Will Hear From Us

- Written Notices (newsletter, letters)
- Digital Alerts (email, My Erickson, TV Scroll)
- In-Person (Town Hall)