

Resources for Victims of Financial Frauds

Suicide Hotline for Immediate Assistance

Suicide & Crisis Lifeline

Free and confidential emotional support to people in suicidal crisis or emotional distress. Available 24 hours a day, 7 days a week, across the United States.

Call or text 988

Tax Guidance

❖ IRS – Taxpayer Advocate

Free assistance from a local Taxpayer Advocate

https://www.irs.gov/advocate/local-taxpayer-advocate

❖ IRS – Offer in Compromise

Settle tax debt for less than what is owed. Pre-qualifier tool available

https://www.irs.gov/payments/offer-in-compromise

❖ IRS – Help for Victims of Ponzi Investment Schemes

https://www.irs.gov/newsroom/help-for-victims-of-ponzi-investment-schemes

❖ IRS form 4684, for reporting Casualties and Thefts

www.irs.gov/Form4684

Guidance on Requesting a Credit Freeze and Identity Theft

❖ What To Know About Credit Freezes and Fraud Alerts

https://consumer.ftc.gov/articles/what-know-about-credit-freezes-fraud-alerts

❖ To place a credit freeze

Contact each of the three credit bureaus — Equifax, Experian, and TransUnion

https://www.identitytheft.gov/#/CreditBureauContacts

❖ Federal Trade Commission – Identity Theft

To report identity theft and get a recovery plan

https://www.identitytheft.gov/

Identity Theft Resource Center

Non-profit organization with guidance on preventing identity theft and expert advisors available for calls and online chats with guidance on recovering your identity

https://www.idtheftcenter.org/



Support Groups and Helplines

Give an Hour

Offers virtual support groups, workshops, resources, and mental health counseling

https://giveanhour.org/financial-fraud/

***** Cybercrime Support Network

Peer support program and resources for victims of romance scams.

The counselor-led sessions provide a safe virtual environment for individuals to work through the loss, embarrassment, and isolation that can accompany romance scams.

Free 10-week virtual program – 1 hour weekly sessions with licensed counselors.

https://fightcybercrime.org/programs/peer-support/

❖ Victim Connect Resource Center

A weekday phone, chat, and text-based referral helpline

https://victimconnect.org/

AARP

Support group that meets online through AARP Fraud Watch Network™.

The VOA ReST (Resilience, Strength, and Time) program, a collaboration between AARP and Volunteers of America (VOA), offers free online facilitated emotional support sessions for fraud victims. You can attend as many sessions as you'd like, just register in advance online.

https://www.aarp.org/money/scams-fraud/voa-rest-program/

Assistance on filing an IC3 Complaint

IC3.gov Public Service Announcement

What to include when filing an IC3

https://www.ic3.gov/Media/Y2023/PSA230824

If you require assistance retrieving your transaction history.

Most cryptocurrency exchanges have guides on their websites, for example:

- Coinbase: https://help.coinbase.com/en/commerce/managing-account/transaction-reporting
- Crypto.com: https://help.crypto.com/en/articles/4837927-how-do-i-export-my-transaction-history-exchange
- ➤ Kraken: https://support.kraken.com/hc/en-us/articles/208267878-How-to-export-your-account-history
- ➤ **Gemini:** https://support.gemini.com/hc/en-us/articles/209113526-How-can-l-view-my-transaction-history-



General Information and Resources on Frauds

AARP

Resources available (not just for senior citizens)

https://www.aarp.org/money/scams-fraud/

❖ Federal Trade Commission Consumer Advice

Guidance on online privacy, how to protect your devices from hackers and threats, and how to avoid common online scams

https://consumer.ftc.gov/identity-theft-and-online-security/online-privacy-and-security

FINRA Investor Education Foundation

General resources to detect, prevent, and respond to financial fraud

https://www.finrafoundation.org/networks-we-strengthen/fighting-fraud

❖ IC3.gov Public Service Announcements

On Pig Butchering:

https://www.ic3.gov/Media/Y2023/PSA230314

On Cryptocurrency Recovery Scams:

https://www.ic3.gov/Media/Y2023/PSA230811