

MISSION MOMENT RECOMMENDATION FORM RECOGNIZING A RESIDENT'S RANDOM ACTS OF KINDNESS

I would like to recognize _____

For his/her specific action(s) demonstrating the Erickson Values (see below).

Details: _____

(Use the reverse side of this page if necessary.)

Submitted by _____ Phone number: _____

NEW CONTACT: Please submit recommendations to Marianne Reichelt, HR-419 or
marianne.reichelt03@gmail.com

THE ERICKSON VALUES:

- **Respect and Caring** – We encourage and practice cordial and responsive interactions with residents and their family members, staff, and others on campus. We endeavor to maintain positive relationships even under difficult circumstances.
- **Diversity** – We seek to understand and embrace a wide variety of traditions, cultures, and preferences. We are open to welcoming everyone. We welcome and acknowledge diverse thoughts, ideas, and input.
- **Friendliness and Enthusiasm** – We smile, say hello and greet people by name. We demonstrate and support behaviors that create positive interactions with others.
- **Integrity** – We practice truth and honesty. We address and report unethical behavior. We refrain from generating or spreading rumors.
- **Responsibility** – We are personally accountable for our own actions. We practice good stewardship when using the community's resources. We cooperate so that issues for both residents and employees are addressed and resolved in a timely manner.
- **Excellence** – We build lasting relationships within the community, both residents and staff, by putting others first. We evaluate past experiences and implement steps to improve interactions. We make suggestions for improving services and processes.
- **Teamwork** – We gratefully recognize and acknowledge the value of everyone's contributions. We demonstrate and encourage mutual trust and support.