



THE RECORD OF THE CHARLESTOWN RESIDENTS' COUNCIL

June 5, 2018

Residents' Council Website: cccharlestown.org

President Steve Harders called the regular meeting of the Residents' Council [the Council] to order at 7:30 pm June 5, 2018. The May 3, 2018 minutes were approved as distributed.

68 association members attended. Visitors included residents, Naomi McAfee, Charles Denton and Karlene Tierney, members of the Board of Directors, and Nathan Blumberg, Associate Executive Director. The Council observed a moment of silence for those who have passed away.

ANNOUNCEMENTS/ PRESIDENT'S REPORT (Steve Harders):

Three residents were recognized for showing acts of kindness to others: Kathleen Turner, Linda Clegern and Sharon Stewart. The responses from the Greenspring meeting of 5 Erickson communities will be available by email if you request one from the President; a copy will also be filed by the Residents' Council Secretary.

VICE PRESIDENT'S REPORT (Wendel Thompson):

One Council Communication form was received which involved a stained carpet and oven temperature calibration issues. Both will be followed up.

SECRETARY'S REPORT (Ed Piechowiak):

Mary Evans presented at the last Council work session, explaining the planned activities for both the Memorial Day celebration and for the beginning of the 35th Anniversary celebration of Charlestown.

TREASURER'S REPORT (Al Davies):

No checks were written and three deposits for dues were made in the past month. Residents may still continue to pay their dues by sending them to Al Davies at BR-607.

COMMITTEE REPORTS

BENEVOLENT CARE (Jean Eichenlaub):

Patti Santoni reported that the recent Treasure Sale earned \$37,293.49, Cars for Care netted \$7,750, and 6 or 7 bricks were added to the Memory Walk. Tin Cup Golf Tournament is sold out and the Gala is set for September 21 with the Emerald City as its theme.

COMMUNICATIONS (John Murnane):

The committee is exploring possible savings on ink and paper when it is used for community wide announcements. Charlie Eichenlaub is looking into the ancillary fee schedule and how it can be made more available for residents. Nutrition information should also be more visible in the various dining rooms.

Website Subcommittee (Hope Tillman):

Upgrades have been made to the Council website with additional links to MyErickson. A link to the Medical Center has also been added; the “What is the Council?” PowerPoint presentation will also be added to the website.

CONSERVATION (Bill Tilles):

Trash and recycling tonnage is still being tracked by the committee. The new plastic bag collection project (using containers in each laundry) is going well, but a few more volunteers would be welcome. The recycling display at the Nature Fest in April included a new information sheet showing what is and is not recyclable.

DINING SERVICES (Carolyn Thompson):

Some highlights of the committee’s report are: Terrace Patio is now open and the Atrium patio will be open next year. The Scholar Ceremony was well attended. Requests were made to have the names of servers on each table, to offer more decaffeinated tea choices and to accurately label entrée choices if they are served with rice, so that an extra starch isn’t ordered unnecessarily.

FINANCE (Gil Fisher):

Occupancy rates continue to be solid. April Financial Reports were good, though investment income is down because of the market. Fifteen residents received assistance from Benevolent Care amounting to around \$100,000. Suggestions for the 2019 budget were reviewed and the Council will review the same suggestions at its June Work Session.

GROUNDS (Ted Durr):

The Lake Charles situation was reviewed and the committee was informed that a company named VMW has been contracted to report within 90 days on options, feasibilities and costs regarding basic things like infrastructure, a ring trail, access, etc. Baltimore County is involved regarding finances, regulations, and plans.

HEALTH SERVICES (Louise Dempsey):

The new Shingrix vaccine is now available at the CVS pharmacy. There will be a Medication Collection Day on June 27 for residents and staff. Leslie Johnson is the new Director of Nursing.

HOUSEKEEPING (Diane Lyons):

Repair and carpet issues were discussed. Careless operations of EMVs were discussed as was the issue of residents walking their pets through the hallways, rather than taking the most direct path to/from their apartments.

LEGISLATIVE/POLITICAL (Anne Erfle):

Formats for the two upcoming Candidate Forums were decided and members volunteered for the various tasks which needed to be completed.

MAINTENANCE & ENGINEERING (Ken Jarboe):

Corporate Management is developing standard colors for traffic signs and pavement markings. Gutter repairs were completed at several buildings. Items requiring attention in various buildings were noted along with issues of planting seasonal blooming flowers and tending to damaged shrubbery.

RESIDENT LIFE (Fran Ashby):

No meeting in May.

SAFETY & SECURITY (Veronica Coleman):

The focus of the meeting was on EMV safety. Guidelines that are given to owners were distributed and the registration process was explained. All EMV owners are strongly urged to have personal liability insurance.

NOMINATING & ELECTIONS (Janet Allan):

An Orientation Meeting was held for the new Candidates for the Council. Plans for the election are being finalized including articles for the Sunburst and the printing of ballots, election packets and the creation of the posters showing all of the Candidates and their bios.

UNFINISHED BUSINESS: None

NEW BUSINESS:

- Steve has appointed a special committee to come up with a slate of officers for the Council for next year. Ed Piechowiak is the chair and Veronica Coleman and Louise Dempsey are committee members. They will present the slate at the July meeting.
- Steve then asked Janet Allan to introduce the Candidates for the August election for Residents' Council.

WORDS FROM MANAGEMENT (Nathan Blumberg): Highlights include:

- Despite the flooding of the past several weeks, we were not greatly impacted as were our Ellicott City neighbors. Crews were here on a Sunday evening with blowers and other actions as needed.
- The 35th Anniversary kick off was a great success.
- Memorial Day celebrations included concerts and the "Community of Flags".
- Leslie Johnson is the new Director of Nursing. She started on Monday.
- Softball Tournament is tomorrow morning. Residents are encouraged to come out to support our team.
- Tin Cup will be held on Monday. It is raising \$35,000 for Benevolent Care.
- Wilton Overlook is on schedule with a target date of May 2019 for the first resident move-ins.
- Cross Creek renovations are well underway and on schedule.
- First Looks provides updates on all of this work—look for them.
- EMV updates are very much in the mind of General Services and will be addressed at the General Services Town Hall Meeting at 10:00 am on Thursday in the Auditorium.
- June is Employee Appreciation Month with a special emphasis on the week of June 15. There will be a number of events for employees to enjoy. Nathan encouraged residents to recommend employees for Mission Moments when they are seen doing special things. Forms are available.

President Harders adjourned the formal meeting at 8:22 p.m.

Ed Piechowiak, Residents' Council Secretary
Sherry Stewart, Residents' Council Assistant Secretary

Attachment

If the reader wants to see more detail, below is the full text of the reports.

ANNOUNCEMENTS/ PRESIDENT'S REPORT: Steve Harders

As usual, we start out with Mission moments. Today we have three, all of which show acts of kindness. Kathleen Turner quickly grabbed her car and drove a resident to a shuttle pick-up point that was different from the one at which the resident was waiting. Without Kathleen's help the resident would have missed the bus. Linda Clegern was scheduled to go to an ELLIC lecture but didn't feel like doing so in her grief. She called the lecturer and gave up her ticket, so that another resident on the waiting list could get in. Sherry Stewart, who lives in Herbert's Run, daily picked up the newspaper for a resident who was laid up for six weeks in the Dorsey Center. Not only did Sherry deliver the paper, she also spent time to chat and keep the resident connected to the happenings in independent living. All recipients were very touched by these acts of kindness. Kudos to the providers.

The Mission moments are followed by announcements. I have four points:

- All Council members, among others, have received the consolidated responses from the five communities, which were present at the interregional meeting in Greenspring, Virginia on April 18. Feel free to make use of the information in your committee meetings. Because of the size of the document we will place a hard copy in the files that are maintained by the Council Secretary. If anyone in the audience is interested in the material directly, please see me, and I will e-mail you a copy.
- It's that time of the year, when we start preparing for the end of the current council year and the beginning of the next one. Later in the proceedings, under new business, I will announce the formation of a committee to select qualified candidates for executive positions. Since they all have to come from current members and since we are only a few, I hope that anybody so selected and honored will say YES to the call by committee members. The committee will present the slate at the next meeting, and we will vote on them in August. The Nominating & Elections committee will present the new candidates for Council for the first time. They will be introduced again next month, and then start campaigning.
- The Executive Committee will meet tomorrow, June 6th, at 9:30 AM in the Council Office, and our monthly Council Work Session will be held on Monday, June 11, at 2:00 PM in our regular meeting room, Brookside Classroom 1. Our featured guest will be Adam Dickson, the newest Associate Executive Director.
- Lastly, I will be out of the Country from Saturday, June 16, through Wednesday, June 20. During that time, I won't be able to attend committee meetings, and the Vice President will be in charge of the Council.

VICE PRESIDENT'S REPORT: Wendel Thompson

One Council Communication Form was received this month. It was a two-part request. The first involved a dirty carpet after a washing machine water break. This issue will be dealt with after vacation return of an Erickson employee. The second was a request for calibration of the oven temperature. Maintenance has a man

with experience in testing oven temperatures. His name is Josh Mansel. I will report on his findings next month. A preliminary test with three oven thermometers showed inconsistencies with all three, but in most cases showed temperatures below the digital display. Testing was done at 350 and 500 degrees. A second Kenmore oven was tested with similar results. There is a way to make your digital display more accurate. You can change the digital display up to 35 degrees which matches the actual temperature with the digital display. But adjustments may differ for different temperatures, so you should make the adjustment for the temperature you use most often. So this is your warning: be skeptical about the accuracy of the digital display for your oven.

SECRETARY'S REPORT: Ed Piechowiak

The Council work session in May hosted a presentation from Mary Evans regarding the activities that were planned for the celebration of the 35th anniversary of Charlestown Retirement Community. They included a variety of decorations and banners from the Gate House to the 7 Lobbies; presentations at OLOA with John Erickson and Fr. Leo; an interview with John Erickson, a board member, and others in the Conference Center; miniature flags placed on the shelf outside of every apartment; special concerts and movies; and a Memorial Day Service in the OLOA Chapel.

There was discussion on ways to make the Council Chats more engaging with the residents. The next round of Council Chats is scheduled for October.

TREASURER'S REPORT: Al Davies

Since the last report a month ago there have been no checks written. Three deposits of dues were made, all accounted for in the PNC statement, and our balances match except for two Bank charges which I am pursuing. It is not too late to pay the \$2 dues; they may be sent to Al Davies at BR-607.

COMMITTEE REPORTS

BENEVOLENT CARE: Jean Eichenlaub, Chair

The meeting was opened with Patti Santoni, Emily Fowler, & Lisa Zehring from Philanthropy.

Patti reviewed the success of the last Treasure Sale - \$37,293.49 – a record. There was a very large inventory for this sale.

Cars for Care netted \$7,750.

Memory Walk held this spring with 6 or 7 bricks commemorated.

Patti wants to focus on planned gifts and major donations. A lengthy discussion ensued on ideas to educate our residents on the purpose of donating to the Benevolent Care Fund and also to emphasize that one donation to the Scholar and Staff Appreciation Funds does not include Benevolent Care. One idea is to occasionally have tables with information – snippet “Did You Know” slips just to pass out as information. Advertise the slogan “Neighbors helping neighbors”. Place table slips on dining room tables with “Did You Know” information.

Tin Cup Golf Tournament is sold out (only 1 resident attending). Good donors and sponsors involved. Raffle tickets not to be sold to residents.

Gala set for September 21st. Theme: Emerald City, Wizard of Oz, using the 35th emerald anniversary

Next Meeting June 27th, 2018 CTS116 2:00pm

COMMUNICATIONS: John Murnane, Chair

Our committee met on May 29th.

- It was decided to further explore how money could be saved on ink and paper which are currently used for community announcements.
- Charlie Eichenlaub volunteered to research the correct postal format for resident mail addresses.
- He also will look into how ancillary fee schedules can be made more available for residents.
- It was determined that the nutrition information should be made more visible and available for residents in the dining rooms.

Website Subcommittee

The Website Subcommittee met on May 28th at the regular time and place.

- The Webmasters have made upgrades to the Council website as a result of improvements to MyErickson.
- Additional links have been added from the Council website to MyErickson.
- A link to the Medical Center has been added.
- The “*What is the Council?*” PowerPoint presentation will be updated and added to the website.
- The Website Subcommittee will meet again on July 23rd at 1:00 PM in CTS classroom 116.

Next meeting of the Communications Committee will be on June 25th at 2:00 PM in CTS Classroom 116.

CONSERVATION: Bill Tilles, Chair

There were six attendees at our June 19 meeting including Michelle Fenn, Housekeeping Supervisor.

The average recycling monthly amount for September 2017 to March 2018 was about 27 tons and April 2018 was 26.5 tons, about the same. However, the monthly average amount for trash for September 2017 to March 2018 was approximately 77 tons, but the amount for April was 90.5 tons. In April 2018 one day of recyclables was added to the trash because of a staff shortage.

Marty Tewksbury, Committee member, in charge of recycling for the committee, reported that the new special on-campus plastic bag collection project (using recycling containers in each laundry room) is working well. Volunteers take the bags collected in the containers to the Giant several times per week. The team is looking for several more volunteers to help.

Marty Tewksbury and Michelle Fenn worked together on the recycling display at the Charlestown Nature Fest on April 26. A new information sheet showing what is and what is not recyclable was given out.

Chuck Wright, assistant Chair of the Committee, will continue to track and report about solar energy as well as other energy programs to keep the community aware of changes in energy developments.

The next meeting will be held on June 19 at 2:00 PM in HR 142.

DINING SERVICES: Carolyn Thompson, Chair

The Council Dining Committee met on May 21, 2018 in BR-1 at 2:00 pm with 12 present including Aida Blanco and Ken Zahn from Dining Services including 2 guests. Our next meeting is June 18.

The following report is a summary of the meeting which includes reports from the restaurant coffees, the Dietary Focus Group, and updates from Dining Services.

- Congratulations to the new staff in our restaurants and to those transferred to other restaurants to gain new experience.
- The Patio at the Terrace is now open for summer eating. The Atrium Patio will be worked on to open in 2019 and when the Chesapeake is renovated their patio will be in use as well.
- Our restaurants all have special holiday menus—enjoy.
- The new server uniforms will not be coming until fall due to delays in manufacture.
- Remember to check at the restaurants hostess stations for updates on carryout menus and times to order and pickup. If you prefer to eat your meal at noon remember the Fireside is open from 11:00-2:00 for lunch and dinner and it is easy to get in and out.
- With the Shortline Café under renovation, the Terrace is now open from 4-6:30pm Sundays to help with the flow of people. The Atrium has also set an earlier time (3:30 pm) to go to dinner on week days to help the flow.
- The Scholar Ceremony with refreshments was well attended. They received many “thank you’s” for their good service.
- Cathy Pelletier, our Rehab Director, spoke at the Dietary Focus Group on the topic of taste and smell in aging. She had us all do an experiment to learn about ourselves. It was well received. We hope she’ll be able to repeat it at a larger audience.
- Please put the names of the servers on cards at all the tables so residents know who to address with a table issue.
- When bussing tables before dessert and coffee is brought, please leave some silverware for our use with desserts.
- There have been requests for more decaffeinated tea choices and more variety of sugar-free desserts. Having coffee served in a timely manner with dessert is still a problem.
- If special entrees come with rice, please list it on the menu so potatoes won’t be ordered unless by choice.
- The summer menu focus groups met the week of May 14th. The new menu will be launched July 9th with specials on July 16.

In conclusion, remember:

1. Attend the restaurant coffee to express your issues at that restaurant with staff.
2. Attend Menu Focus Groups to share your ideas to be put on the next menu.
3. Attend the Dietary Focus Class with your dietary health issues to get information to help you.
4. Attend the Dining Services Town Hall meeting the last Friday of each month to hear their updates.

The easiest way to be reminded when the different dining committees is to pick up the paper copy of the Monthly Events Calendar at your mail room the first of each month. They have updates with possible changes that you need to know.

FINANCE: Gil Fisher, Chair

The Finance Committee met on May 29 with Pam Stiner, Finance Director, and Colleen Stafford, Assistant Finance Director.

Colleen presented the April Occupancy Rates and Financial Reports. Occupancy Rates for April were very strong (over 97%) for each of Independent Living, Assisted Living, and Memory Care. Skilled Nursing Care was 88.4%, the same as last month and slightly under budget projections.

The April Financial Reports for operating revenue and operating income were good. Pam noted that certified home health care revenue and income are doing well. Operating expenses were higher than projections, due largely to wage costs for skilled nursing care.

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Non-operating income had a negative variance greater than budget projections, but this is driven by depreciation expense, which is a non-cash account. Also, investment income is below budget projections as has been the case in recent months because of the market. There was nothing major with the balance sheet or statement of cash flows.

Turning to restricted funds, 15 residents received assistance in April for benevolent care. The expenditures were around \$100,000. For the Scholars Fund, there was an inflow of just over \$114,000, with additional funds still to be reflected in May.

The Committee reviewed the suggestions received for the 2019 budget. There were only a few new ideas. Many of the suggestions in the 2018 budget will be continued into the 2019 Budget. The Council will review the budget suggestions at its work session on June 11.

The next Committee meeting will be Tuesday June 26 at 9:00 am in Brookside Classroom 2.

GROUNDS: Ted Durr, Chair

The Grounds Committee met in May and considered many items. Because the Grounds Committee has divided a number of campus areas up for reports on them, from its membership, there are monthly reports on campus conditions. At times situations arise where there are specific reports in between times that call for action.

The Lake Charles situation was reviewed and the committee was informed that a company named VMW has been contracted to report within 90 days on options, feasibilities and costs regarding basic things like infrastructure, a ring trail, access, etc.

Baltimore County is involved regarding finances, regulations, and plans.

Also, because the Grounds Committee is aware that future grounds related budgets involve contingencies, like fallen trees and washouts and capital projects, as well as maintenance and operational items, the production of a grounds related budget is fluid. For instance the matter of hedge maintenance by the chapel and adjoining grounds involves seasonal considerations, survivability considerations, aesthetic considerations, and cost considerations.

Also, at times situations arise where there are specific events that affect the grounds, like the deluge that we had on 27 May.

Included impacts of that event were:

- Erosion spots around the campus
- Trees down
- Displacement of chips on the Nature Trail
- Flooding of facilities around lake Charles
- Washout areas around the ballfield, etc.

The Grounds Committee has active members who work with Charlestown management and staff as well as volunteer groups, like the Nature Trail Committee, The Invasive Plants Crew, the TWG group and the garden plot group to maintain and enhance our environment.

HEALTH SERVICES: Louise Dempsey, Chair

The committee met on May 8, 2018.

Similarities and differences in approaches by the Resident Councils of the five regional Erickson Communities regarding health services were discussed. A list of specific items was compiled that will be discussed with the Medical Center Administrator.

Nature Festival visitors requested handouts and pictures of snakes next year.

The back-ordered Shingrix is now available at the CVS pharmacy. Speak to your doctor about getting the vaccine.

The second Dedicated Medication Collection Day for residents and staff is scheduled for June 27 from 1-3pm at the Terrace, Fireside, and Chesapeake lobbies.

A resident brought a concern to the Committee Chair about the lack of instructions or training when patients were prescribed devices such as blood pressure cuffs and nasal spray apparatus.

Recent incidents involving EMV's raise several questions including whether training and liability insurance are required by users. We will address these inquiries through the Safety and Security Committee.

Renaissance Gardens/Caton Woods – Leslie Johnson is the new Director of Nursing. Volunteers and Grounds are working on an outdoor patio garden for residents. Staff is still working on improving quality of life in RG during construction.

Pet concerns were brought to committee as a health issue. This Committee will work with Grounds and Housekeeping to collect specific information.

It was reported that there is no longer an epidemic of influenza. Many of the people hospitalized this season were over 65.

Our next meeting is scheduled for June 12th at 11am in HR 142.

HOUSEKEEPING: Diane Lyons, Chair

The meeting was held on Friday, May 18.

Reports from committee members detailed areas in need of repair; most common is carpet issues needing to be cleaned. Kudos from Gail Reed, St. Charles representative, on quick action by Housekeeping after reporting soiled areas on carpet.

The resident responsible for leaving trash bags in Caton Ridge stairwell has been advised of the proper way to dispose of such.

Discussion followed on residents walking their dogs through the building instead of using the most direct route from outside to their apartment. This creates more soiling of the carpeting. Careless operation of EMV'S is also creating damage to walls and wear on carpeting.

A serious burst pipe in a Harbor View apartment caused much damage to 2 units. Maintenance and housekeeping have responded quickly to make repairs.
Next meeting is Friday, June 15, 2 pm, HR142.

LEGISLATIVE/ POLITICAL: Anne Erfle, Chair

The committee met on 5/9/18. It decided on the format for the 5/18/18 and 6/14/18 candidate forums. Members volunteered for the various tasks to be completed. Our next meeting will be 6/13/18 at 10am in BR1. The May 18 Forum has already been held and is available for viewing on MyErickson.

MAINTENANCE & ENGINEERING: Ken Jarboe, Chair

The Committee met on May 22nd 2018 with General Services staff Kevin Crawford, Jesse Morgan, and Don Hoffman.

Issues discussed:

- Continuing problems with drain clogs in St. Charles due to improper use of disposals.
- Recommendation made that drain piping be checked using remote controlled camera, and cleared by a “Roto-Rooter” process as necessary.
- Corporate Management developing standard colors for traffic signs and pavement markings.
- Rain gutter repairs completed at Herbert’s Run, and gutter leaks at Cross Creek now sealed.
- Repairs at St. Charles cart storage area to include corner guards. Work to be included in Work Order for other repairs and improvements in this area.
- Items requiring repair or attention in various buildings include roof leaks, ceiling skylight panels, entrance door weather stripping and hardware, burned out ceiling light fixture bulbs, hallway information sign, balcony rail painting, user-friendly door lock for Resident with disabilities, new motor for hallway HVAC equipment, check of hallway temperature control system, bathroom stall door lock malfunction, and damaged apartment patio door.
- Other issues include planting seasonal blooming flowers, and tending to damaged shrubbery, at the swimming pool patio; and removal of dead trees at other locations.

Diane Lyons asked about the possibility of tiles being used at the entrance to the Medical Center because of its location and vulnerability to water; Ken will bring it up. She also asked about the follow up process when residents bring damage issues to the committee. Ken replied that comments are always noted and followed up with the proper employees.

The next meeting will be on June 26, 2018 @ 2:00 PM in General Services Conference Room.

RESIDENT LIFE: Fran Ashby, Chair

The Resident Life Committee did not meet in May. The next meeting is scheduled for June 20th at 2 pm.

SAFETY & SECURITY: Veronica Coleman, Chair

Our Committee met on May 22, 2018 with Cindy Ripple, Acting Security and Emergency Services Manager, and Alex Kareem, Communication Manager and EMV Registrar, and 4 guests.

The meeting’s focus was on EMV safety. Cindy indicated that there would be a “Rules of the Road” for EMVs posted in the Sunburst in June.

Alex presented detailed information to the Committee about the process of registering EMVs and the guidelines given to the owners. She emphasized that following the guidelines is important for the benefit of

all on campus. Because there seems to be an increase in reported incidents on campus lately, the Committee asked a number of questions about the responsibilities of EMV drivers and of the community as a whole. Residents need to be courteous to each other whether driving or walking. Staying to the right in hallways seems to be helpful in avoiding accidents. This is a vulnerable community of walking pedestrians, some much slower than others. Use of the traffic mirrors in hallways and elevators provide visibility around blind corners for both drivers and walkers.

The American Disability Act's purpose regarding electric devices was to give disabled persons a reasonable accommodation for mobility. Excessive speed, careless driving, accidents, and a lack of consideration by EMV drivers should be reported to Security as soon as possible. Repeated violations may indicate further driving instructions are needed. All EMV owners are strongly encouraged to have personal liability insurance. With over 2000 residents, 1200 employees, and close to 200 EMVs on campus, everyone needs to be alert to the traffic in hallways, dining rooms and other spaces. We need the community (residents & staff) to know the rules and to help enforce them.

A general meeting for EMV owners to talk about their concerns and the campus expectations is planned for this summer.

The next Committee meeting date is uncertain. If any guests wish to attend, please call the Chair.

NOMINATING & ELECTIONS: Janet Allan

The Committee met on May 3, 2018.

There are eleven candidates with submitted bios and consent forms for the August 8, 2018 election. Elections plans were discussed that included the development of posters with candidate photos and bios, a cubbie document with candidate bios/ photos and the absentee ballot request form, contacting election and voting team captains and developing information about the election for the July and August editions of the Sunburst

Nine candidates attended an orientation on May 30 that included a review of the Residents' Council mission, election guidelines and key dates for future meetings. Candidate committee preferences and photos were obtained. Two candidates will be oriented on June 15.

There will be no meeting of the Committee in June.

UNFINISHED BUSINESS: None

NEW BUSINESS:

- Steve has appointed a special committee to come up with a slate of officers for the Council for next year. Ed Piechowiak is the chair and Veronica Coleman and Louise Dempsey are committee members. They will present the slate of officers for President, Vice President, Secretary, and Treasurer at the July meeting.
- Steve then thanked the Nominating and Elections Committee for their hard work in enticing candidates to run for next year's Council to replace the retiring members. He then asked Janet Allan to introduce the Candidates for the August election for Residents' Council. The candidates include:

Robert Caulfield, Sam Cushman, Jean Eichenlaub, Seldra Funk, Jackie Graham, Joan Green, Mary Ann Hallisey, Walt Howe, Lois Kimber, Deborah Richards, and Hope Tillman.

WORDS FROM MANAGEMENT: Nathan reported the following:

- Despite the flooding of the past several weeks, we were not greatly impacted as were our Ellicott City neighbors. Crews were here on a Sunday evening with blowers and other actions as needed.
- The 35th Anniversary kick off was a great success with John Erickson reminding us of where we came from.
- Memorial Day celebrations included concerts and the “Community of Flags” that were distributed to the ledges of each resident.
- Leslie Johnson is the new Director of Nursing. She started on Monday and has a lot of experience that will help her in her position.
- Softball Tournament is tomorrow morning. Residents are encouraged to come out to support our team.
- Tin Cup will be held on Monday. It is raising \$35,000 for Benevolent Care.
- Wilton Overlook is on schedule with a target date of May 2019 for the first resident move-ins.
- Cross Creek renovations are well underway and on schedule. Residents are encouraged to walk by and peek in the windows that have been inserted into the temporary wall to watch as progress is made.
- First Looks provides updates on all of this work—look for them.
- EMV updates are very much in the mind of General Services and will be addressed at the General Services Town Hall Meeting at 10:00 am on Thursday in the Auditorium.
- June is Employee Appreciation Month with a special emphasis on the week of June 15. There will be a number of events for employees to enjoy. Nathan encouraged residents to recommend employees for Mission Moments when they are seen doing special things. Forms are available.