

Comcast Cable Setup



Beginning in January 2017, all residents will have High-Definition TV service at no additional charge. Each resident will receive 1 High-Definition (HD) set-top box (DCT) and up to 2 High-Definition (HD) digital terminal adaptors (DTA's).

Welcome to XFINITY at Charlestown

We recently teamed up with your community to bring you XFINITY TV, with High-Definition so you can enjoy the best in entertainment!

What does that mean for you? A huge selection of great channels, including, the best news, sports and lifestyle networks. Plus, enjoy access to thousands of hit movies and TV shows with XFINITY On Demand, available whenever the mood strikes!

These new HD boxes will work with any television, however in order to view in High-Definition your television must be HD compatible. The HD set-top boxes will also

provide you access to OnDemand programming, and the ability to upgrade on your own to other great premium channels like HBO, Showtime, and Starz! With an HD television set, you have access to approximately 261 channels. If you do not have an HDTV television set, Standard Digital Service is still included in your programming options. In the future if you decide to upgrade your TV to an HD television set, you too will receive up to 261 viewing and listening options.

Welcome! Moving into your new residence at Charlestown

Receiving your service is very simple. Please call our dedicated bulk call center at 1-855-638-2855. They will ask you for your name, address, unit number, last 4 digits of your Social Security number, and how many television sets, or outlets you have in your residence. They will set up a date and time to install your equipment and activate services. Please call 2 weeks in advance to ensure we are there when you need us.

Thank you for being a XFINITY Customer