

MISSION MOMENT RECOMMENDATION FORM
RECOGNIZING A RESIDENT FOR DEMONSTRATING THE ERICKSON VALUES

I would like to recognize _____
for his/her specific action(s) demonstrating the Erickson Values (see below).

Tell your story (use space you need) :

Submitted by _____
Apartment _____
Phone number _____

Please submit recommendations to **Marianne Reichelt**. For Contact Information: See Resource Guide for contact information

THE ERICKSON VALUES

- **Respect and Caring:** We encourage and practice cordial and responsive interactions with residents and their family members, staff, and others on campus. We endeavor to maintain positive relationships even under difficult circumstances. We reach out to and assist others in need.
- **Diversity:** We seek to understand and embrace a wide variety of traditions, cultures, and preferences. We are open to welcoming everyone. We welcome and acknowledge diverse thoughts, ideas, and input.
- **Friendliness and Enthusiasm:** We smile, say hello, and greet people by name. We eagerly model behaviors that create positive interactions with others.
- **Integrity:** We practice truth and honesty. We address and report unethical behavior. We refrain from generating or spreading rumors.
- **Responsibility:** We are personally accountable for our own actions. We step forward when we see a need. We practice good stewardship when using the community's resources. We cooperate so that issues for both residents and employees are addressed and resolved in a timely manner.
- **Excellence:** We build lasting relationships within the community, both residents and staff, by putting others first. We volunteer our own skills in the service of others. We evaluate past experiences and implement steps to improve interactions. We make suggestions for improving services and processes.
- **Teamwork:** We gratefully recognize and acknowledge the value of everyone's contributions. We demonstrate and encourage mutual trust and support.